

Kocolene Marketing, LLC

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Terry W. McKenna
Principal
Employee Performance Strategies Inc.
5002 Flint Rock
Chantilly, VA 20151

Dear Terry:

It was a pleasure having the opportunity to meet you after the fantastic presentation that your company presented on credit card fraud at the NACS show in New Orleans. I can appreciate the amount of time and effort that you and your staff put into making sure that you had up to date and accurate information. That preparation is evident in your presentation.

Thank you for your suggestions on how to contact the various credit companies for card samples. That will help me and my company in our training of this same topic. You certainly brought many good points for us to consider as a company, and we are doing so.

I look forward to your articles in the various trade publications as well as hopefully the opportunity to talk with you again next year at NACS.

Sincerely,

KOCOLENE MARKETING, LLC



R. Eric Myers
Vice President - Training

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